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Two Cemeteries, One Mission

Serving Catholics and their Families since 1895

Gethsemane and St. Mary's Cemeteries view the opportunity to serve your family as a privilege and strive to provide a level of service and compassion that exceeds expectations while planning for your future needs. To help us continually improve, we are asking for your input, insights and recommendations regarding your recent experience at our Cemeteries. Please complete and return in the enclosed self-addressed stamped envelope. Thank you. **Timothy Kolasa, Executive Director**

Pre-Planning for: _____

Date of Appt.: _____ Counselor: _____ Parish: _____

What was Pre-Arranged? _____

Location(s): St. Mary's Gethsemane

Please fill out both sides completely

- Your pre-arrangement appointment . . .
 Exceeded Expectations Met Expectations Did not meet Expectations
- Please consider the Family Service Counselor with whom you met. Was he/she.....
Caring? Yes No **Knowledgeable?** Yes No **Patient?** Yes No **Helpful?** Yes No
- Did you receive your Personal Planning Organizer **and** was it explained to you? Yes No
- Do you feel the benefits of pre-planning were fully explained to you? Yes No
- Was enough time taken to fully explain all of your Burial options and answer all of your questions? Yes No
- Was enough time taken to fully explain all of your Memorialization options, including Headstones and Memorials or Cameos, Emblems and Lettering? Yes No

7. How did you perceive our facilities and grounds?

Clean? Yes No

Well Maintained? Yes No

8. Did you receive a follow-up phone call from us after the meeting?

Yes No

9. Why did you choose our cemetery for your burial pre-arrangements? **(Check all that Apply)**

Family Buried Here

Recommendation

Advertisement

Local Reputation

Available Burial Options

Other _____

10. What were the most important factors for you when deciding to take the step of pre-planning your cemetery arrangements? **(Check all that Apply)**

Eliminate future financial burden

Eliminate family burden

Best Selection

Ensure my wishes are known

Making decisions with everyone present

11. If you could make a suggestion to the Director of Gethsemane Cemetery, what would it be?

Please provide the names of family and/or friends that you feel could benefit from receiving the same information that has been presented to you. All information provided remains confidential and is never shared outside of Gethsemane or St. Mary's Cemetery.

Name _____

Name _____

Relationship _____

Relationship _____

Address _____

Address _____

City _____ State _____ Zip _____

City _____ State _____ Zip _____

Phone _____

Phone _____

Email _____

Email _____